

**COVID-19  
CLEANING & SAFETY PROTOCOLS  
FOR WOODYHYDE COURTYARD**

What we ask guests to do

You will be familiar with all the recommendations of HM Government so we do ask that all guests remember to frequently thoroughly wash their hands. Additionally hand sanitiser is provided in the kitchen for the regular use of guests.

If any guest feels unwell during their visit they must immediately arrange to be tested for Covid-19. The nearest testing station that is open to all members of the public who show any symptoms is this side of Poole at Creekmoor just off the A35. This is about a 20 minute drive from Woodyhyde Courtyard. You must keep us fully informed if any guests do need testing.

Given the extra cleaning requirements that need to be carried out between guest visits we will not be able to allow access to the property before 4pm on your arrival date and it is important that guests leave by 10am.

Cleaning

We have a team of excellent cleaners and the property has always been cleaned to a very high standard. An additional cleaner has now joined the team to ensure that the whole of the property gets an extra thorough clean using appropriate sanitising and antiviral cleaning products. Once the cleaning process is complete the team will then go around the whole property applying antiviral wipes to all usual touchpoints. This will also include the external parts of the property such as door handles and garden furniture.

Soft Furnishings

We have removed from all bedrooms bed throws and additional cushions. For your comfort we have left some cushions in the dining room and lounge but these are half the usual number and will be replaced on each change over. rotate after each visit. So the cushions that you will see on your arrival where ones that have been in storage for the previous week.

Games, books and DVD's

So as to not interfere with your full enjoyment of the property we have decided not to remove such items. You will find that there are some books and DVD's and also a selection of board games. Similarly for outside use some games are stored in the gym and tennis balls and rackets are stored in the seat on the tennis court. So what we ask is where you use such items please do not put them back in cupboards when you leave but instead leave them out so that we can then thoroughly sanitise them or where necessary take them out of use for the following week.

Thank you for your co-operation. If you have any queries or concerns please do not hesitate to contact us.

Lesley and Ian Soulsby  
07771 964 125